June 2013

LISEFCU MONTHLY NEWS Long Island Sounds

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Joyce Miller Manager

Linda Doyle Loan Officer

Kathy Zwirblis Collections

Stephine Pisano Member Services Representative

Sanaz Gorjizadeh Teller



Serving Long Island State Employees and Their Families since 1938

MISSION STATEMENT

The mission of the Long Island State Employees Federal Credit Union is to provide a wide range of quality financial services based on the needs of our members, while maintaining the safety and soundness of the Credit Union.

Sign up for eStatements A no-cost, faster, more convenient alternative to paper statements.



In light of rising expenses and in an effort to control credit union expenses and improve services, LISEFCU will start charging members who receive paper statements, a \$1.00 paper statement processing fee effective August 31, 2013.*

As an alternative to receiving paper statements in the mail, we encourage you to sign up for eStatements through our online banking program. Contact the credit union at 631-291-9160 to sign up for this free service today!

What are the benefits of eStatements?

Free- eStatements are a free service of the credit union.

Green- Get rid of an extra piece of mail in your mailbox each month. eStatements are environmentally friendly.

Easy- Access your eStatements directly through your online banking account.

Fast- No waiting for the mail to arrive. Your eStatement is available the first day of each month.

Safe- Paper statements are only as secure as your mailbox. eStatements help reduce identity theft.

Savings- You are an owner of the Credit Union. Paper statements printing and postage are very costly. eStatements allow the Credit Union to return more money to members in the form of more services, better rates and lower fees.

*Does not apply to youth accounts under 18 years of age



June 2013

eStatement Fact Sheet

Q: What are eStatements?

A: eStatements are an online version of your paper statement. You can view your eStatement through your online banking account 24 hours a day, 7 days a week.

Q: When is my eStatement available for viewing?

A: Your monthly eStatement will be available on the 1st day of the month.

Q: Is there a charge for eStatements?

A: eStatements are free to members.

Q: Is it safe to receive eStatements?

A: Yes! Viewing eStatements through your secure online banking account provides security that receiving a paper statement in an unsecure mailbox does not.

Q: I am not signed up for eStatements. How do I sign up?

A: Contact the credit union at 631-291-9160. Signing up is a simple process.

Q: Do I have to be enrolled in Online Banking to receive eStatements?

A: Yes. If you are currently not enrolled in online banking, contact the credit union for information on how to enroll.

Q: Can I use my work email address for Online Banking?

A: No. You must use a personal email address for access to online banking and eStatements.

Q: I don't want to receive an electronic statement. Do I have to?

A: No, it is not mandatory. However, there is a monthly charge of \$1.00 per statement to members who wish to receive a paper statement *

* Effective August 31st 2013

Members Helping Members Since 1938





Free Internet Banking No Fee Debit Card

24/7 Audio Response

Access to over 30,000 Surcharge Free ATMs at most Credit Unions and all 7-11's nationwide

Payroll Deductions

E-statements

Line of Credit (Min. \$100.00)



Long Island State Employees FCU

250 Veterans Highway Hauppauge, NY 11788 TOLL FREE:

1 877 LISEFCU Telephone: (631) 291-9160 Fax: (631) 360-3620

Audio Response: (631) 952-6286 To report lost or stolen debit cards: 1 800-453-4270

www.lisefcu.org